

NOCTURNE

LIVE AT BLENHEIM PALACE

OXFORDSHIRE

ACCESS INFORMATION PACK

This document has been prepared to provide information to guests that require assistance to access this year's Nocturne Live events.

We are committed to ensuring that all visitors can enjoy Nocturne Live and we hope that this document provides relevant details about accessibility at the event. If you have further questions please email access@nocturnelive.com.

This document provides information on:

- CAR PARKING
- ENTRY AND MAP
- WHEELCHAIR AREA AND SEATING
- VISITING THE PALACE AND STATE ROOM DINING PACKAGE
- ACCESSIBLE TOILETS
- MEDICAL SERVICES
- LIGHTS AND SPECIAL EFFECTS
- GUIDE DOGS
- EVENT SPACE AND SITE

CAR PARKING

A Blue Badge Car Park is accessible via the Main Vehicle Entrance.

A standard car park pass is still required for access to the Blue Badge Car Park.

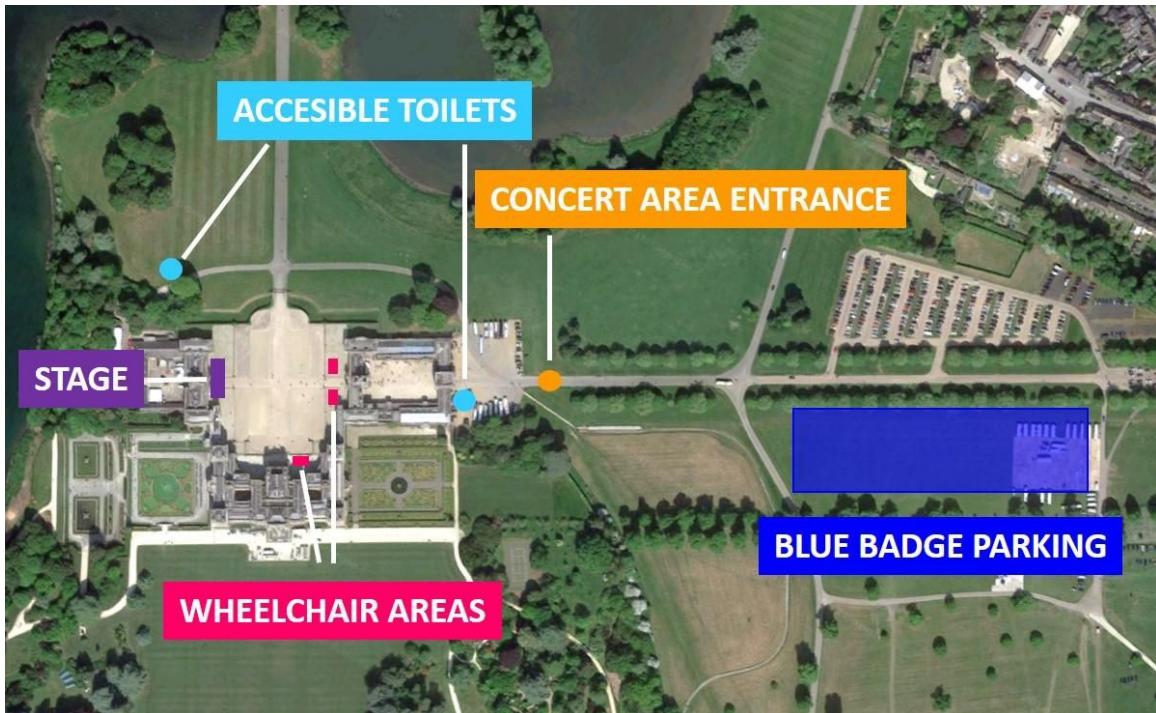
The Blue Badge Car Park is on grass. There is a tarmac route from the Car Park to the Main Entrance. The route is approximately 300 metres.

The General Parking is also on grass.

People with mobility issues that don't have a blue badge should email access@nocturnelive.com to inform us of your requirement for Accessible Parking.

ENTRY AND MAP

There is a well-lit tarmac and gravel path to the Nocturne Concert Area entrance.



WHEELCHAIR AREA AND SEATING

All seating is reserved through allocated tickets. There are a number of easily accessible aisle seats reserved for access customers who would prefer to sit in an aisle seat. Stewards will be able to assist with the storage of wheelchairs if required.

A choice of raised Wheelchair Areas are provided. Both areas are accessed via fine gravel pathways and neither area is under cover.

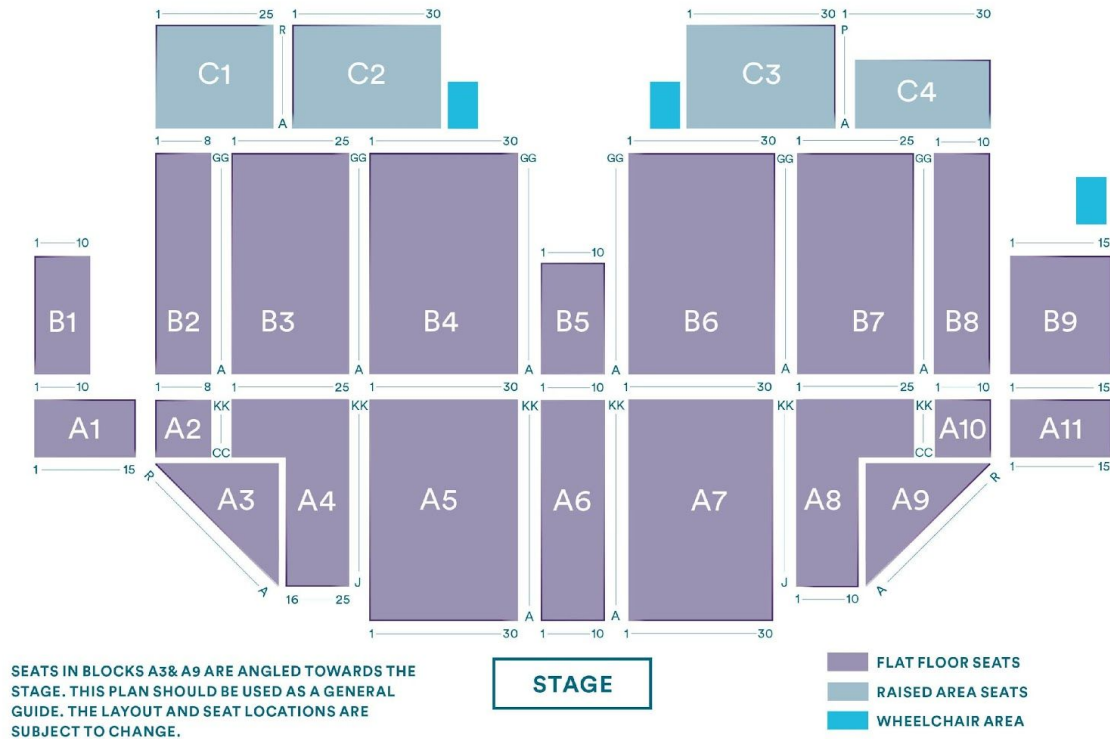
If you require access to toilets during the show, on arrival please request stewards allocate you a space in one of the two Wheelchair Areas at the back of the arena. We will try to facilitate all requests but please be aware these areas are filled on a first come first served basis. The third Wheelchair Area is situated to the side of the seating arena. Access to the toilets whilst the concert is on is possible but more difficult from this area as it requires moving through the seated arena.

All three areas are highlighted in pink on the above map and in blue on the seating plan below.

As Wheelchair Area space is limited, please check in advance if you would like more than one companion to join you.

To book these tickets please select Access Tickets on the ticket page.

NOCTURNE SEATING PLAN



VISITING THE PALACE AND STATE ROOM DINING PACKAGE

There are 22 wide steps to access the Palace and State Rooms. If you require wheelchair access to this separately ticketed event you will be escorted to the platform lift or temporary ramps will be available.

Manual wheelchairs, mobility scooters/electric wheelchairs (not exceeding 350kg) are able to use the platform lift, as well as guests with other mobility issues.

If you are intending to visit the Palace before the concert starts, please view the accessibility information displayed on their website:

<https://www.blenheimpalace.com/assets/files/images/operations/downloads/Access%20Statement%20Blenheim%20Palace%202016.pdf>



Palace Steps





Platform Lift



ACCESSIBLE TOILETS

Event toilets are located near the Concert Area Entrance and near the Bar and Food area closest to the stage. These are marked on the above map.

MEDICAL SERVICES

The First Aid tent will be located on the inside left of the Concert Area Entrance.

LIGHTS AND SPECIAL EFFECTS

Due to the nature of the event and the type of performance there will be flashing and moving lights throughout.

GUIDE DOGS

Guide dogs are permitted on site.

EVENT SPACE AND SITE

The event is in the grounds of Blenheim Palace. Some of the gravelled areas and cobbles are uneven which can make things a little difficult, care should be taken when using a wheelchair or other mobility aid. Please ask if you require assistance.



Example of uneven surface